

MICROTRANSIT PILOT PROGRAM

What is Microtransit?

- SharedRideDemandResponseService
- RequestridesusingasmartphonethroughtheGoPassApp, www.TulsaTransit.org, or by calling us at 918-982-6882. Our scheduling software (RideCo), then directs a microtransit vehicle’s route in real time to serve ride requests.
- Waittimesareapproximately20-30minutesbetweenriderequest and pick-up
- Noneedtocalladayorhoursinadvance
- Availabletousebyanyonerequestingaridewithinthedesigned microtransit service area (zone).

Zones

Northeast – replacing Nightline route 130 Admiral

Northwest – replacing Nightline route 110 MLK/Hartford

How to ride:

1. Book your trip through our GoPass app, www.TulsaTransit.org, or by calling at 918-982-6882.
2. Once you have selected your destination and booked your ride, you will receive an estimated pick-up time and real time updates of your trip request. Your driver will be on their way to pick you up from the closest curb point.

Cost (per trip request)

All fares are valid for 3 hours.

Adult(Age19&Over)	General	\$1.75
AdultReducedFare*	Senior,Military,Disabled,ParatransitEligible	\$ 0.85
AdultAccessible	Mobilitydeviceneededforpassenger.	\$1.75
AdultAccessibleReduced*	MobilitydeviceNeededforSenior,Military, Disable,ParatransitEligible	\$0.85
Youth	PassengerAges5to18YearsOld	\$1.50
YouthAccessible	Mobilitydeviceneededpassengers ages5to18yearsold	\$1.50
Child	PassengerAges4andyounger	Free
TulsaPublicSchools*	Students	Free

*RiderwillberequiredtoshowthedrivertheirTulsaTransitIDassociatedwiththisfaretypeuponboardingthevehicle.

3. Be Ready! Once your vehicle arrives if you are not available at the time of pickup the driver will leave and you will be considered a no show.
4. Your driver will take you to your final destination within the designated microtransit zone. Final destinations outside the zone will require riders to connect to the fixed route service to complete your journey.

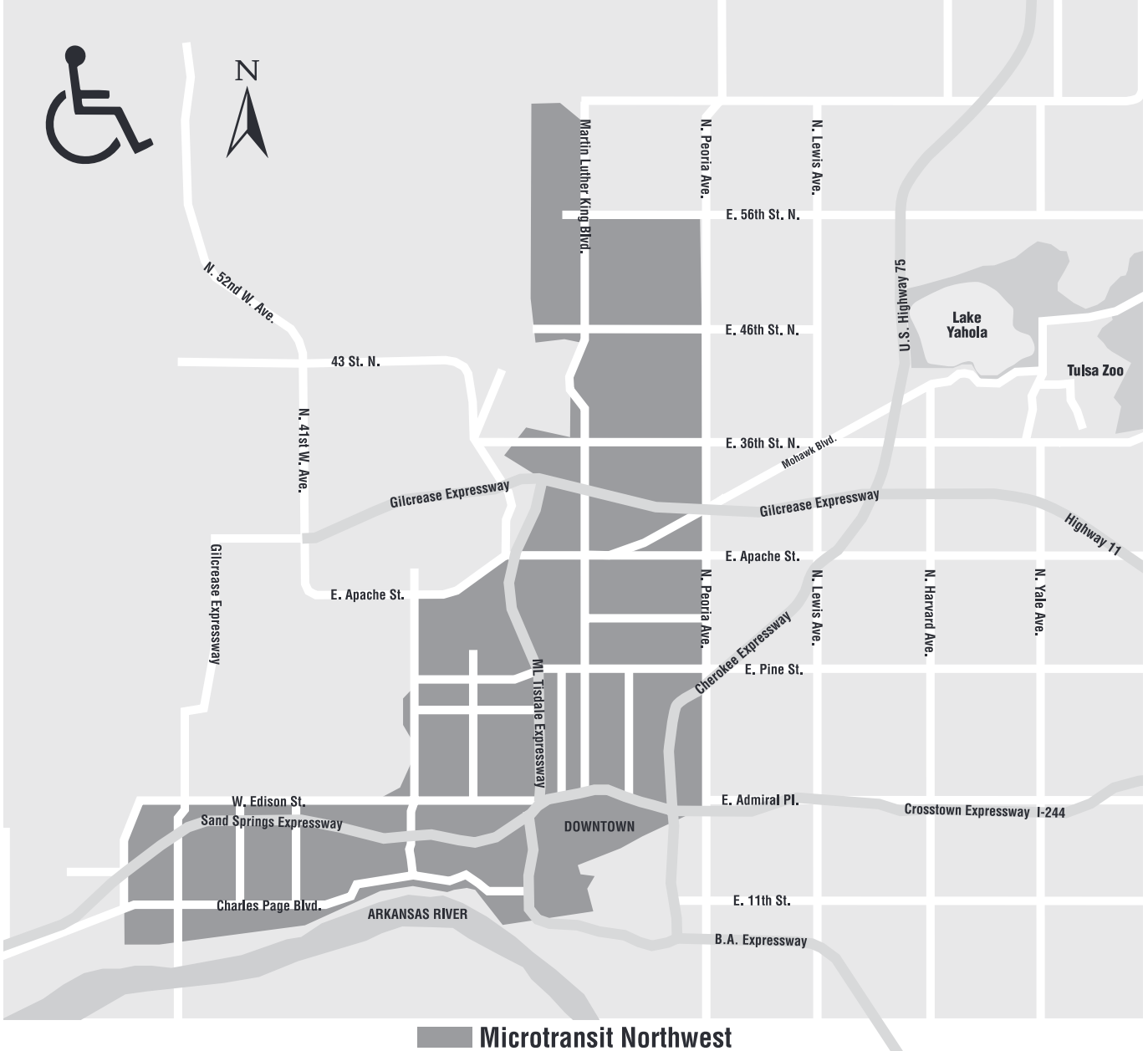
Cancellation

Credit will be applied to account for future rides if the passenger was dropped off after the guaranteed arrival time or driver did not arrive at estimated time of pickup. No refund will be issued for cancellations. Credits are valid for 120 days from time of credit. No Show: Original charge will not be refunded.

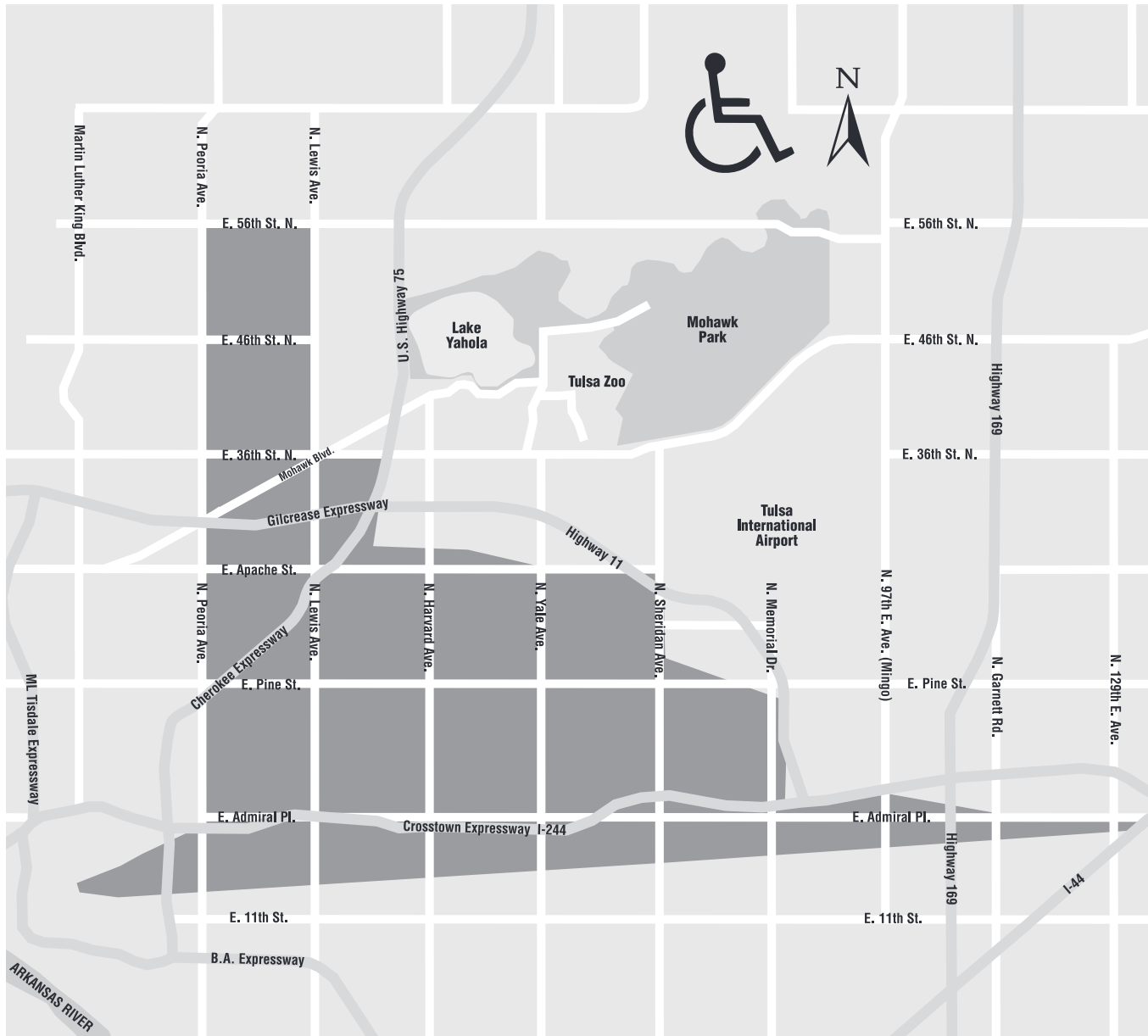
Service Days & Hours

- MicrotransitPilotProgramwillrunduringNightlineandSunday Service Only.
- Bookingwillopen30minutespriortoservicestarttime.
- Monday–Saturday:8p.m.to12:00a.m.
- Sunday:8a.m.to8:30p.m.

MICROTRANSIT NORTHWEST ZONE



MICROTRANSIT NORTHEAST ZONE



Microtransit Northeast